

# Community Survey Follow Up

**758 Respondents**

39%



61%



- Most 45-65 Years of Age
- 42% Annual HHI \$100k+
- 67% Work Full-Time
- 52% Work < 10 miles from home
- 62% No children at home
- 26% Had 65 yrs+ at home

# QUICK WINS PUBLIC WORKS



Issue/Concern	Area	Staff Response
Improve street lighting from Main Street to Rogers Bridge	Lighting	Staff has trimmed limbs from around the street lights. Georgia Power has conducted additional trimming for those lights near transformers.
Better illumination of houses/driveways in Howell Glen Subdivision	Lighting	All street lights along main roads (Howell Springs, Howell Mead, and Howell Meadow) are clear and not blocked by trees. Existing tree canopies make the area dark. Staff to conduct analysis on options.
Better lighting along Howell Mead and Irvindale	Lighting	All street lights along main roads (Howell Springs, Howell Mead, and Howell Meadow) are clear and not blocked by trees. Existing tree canopies make the area dark. Staff to conduct analysis on options.

# QUICK WINS PUBLIC WORKS



Issue/Concern	Area	Staff Response
Paving/Curbs along connecting streets in the Howell Ferry Area	Road Maintenance	There are 9 streets in the neighborhood and 4 have been resurfaced/reclaimed since 2010. Remaining Streets: Whitney Place-possibility for 2018 Howell Wood Trail - possibility for 2017/2018, Whitney Park Drive, Tinsley Court and Tinsley Place will be considered in future years.
Resurface Casey Glen Court	Road Maintenance	Resurfaced in 1994, the pavement rating 41 is considered poor, it is a future year consideration.
Resurface Mattison Street	Road Maintenance	Scheduled for resurfacing 2017.
Resurface Mason Drive NW	Road Maintenance	Resurfaced in 2007, the pavement rating 27 is considered poor, it is a future year consideration.

# QUICK WINS PUBLIC WORKS



Issue/Concern	Area	Staff Response
Resurface 1 <sup>st</sup> Street	Road Maintenance	Resurfaced in 2007, pavement rating 45 is considered poor, it is a future year consideration.
Woodehaven Street repair	Road Maintenance	Since 2013 repairs continue to concrete driveways. Currently assessing asphalt streets for repair.
Put reflectors on new concrete medians at downtown/RR crossing. Hard to see at night	Road Maintenance	The nose of the medians have been marked with reflective paint.
Complete street repaving in Riverbrooke Subdivision	Road Maintenance	There are 23 streets in this neighborhood and resurfacing will occur as determined by their pavement rating number.

# QUICK WINS PUBLIC WORKS



Issue/Concern	Area	Staff Response
Designate “Spring Cleaning Days” for yard waste pick up	Solid/Yard Waste	Staff has contacted Republic Waste Disposal to determine the cost of a special pick up. Staff is working to coordinate a “Community Clean Up Day” for Spring 2017.
Expand hours and items accepted at city dump	Solid/Yard Waste	Beginning December 3 <sup>rd</sup> hours will be 3:00 pm to 6:00 pm weekdays and 8:00 am to 3:00 pm on Saturdays. Staff is compiling a list of items most requested to be dropped off and what we can add to our list of accepted items.
Offer annual hazardous waste disposal event	Solid/Yard Waste	Staff has contacted the company that does the City of Roswell’s hazardous drop off day to find out details and costs.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Sidewalk along Hwy 120 from Downtown Duluth to Albion Farm Road	Transportation	This is planned in next the SPLOST Program.
One straight sidewalk down Albion Farm Rd so it doesn't switch sides of street	Transportation	This is included as potential project in the updated Sidewalk Plan – funding TBD.
Sidewalk in front of Chattahoochee Elementary School	Transportation	This is included as potential project in the updated Sidewalk Plan – funding TBD.
Sidewalks completed along Peachtree Industrial Boulevard	Transportation	This is included as potential project in the updated Sidewalk Plan – funding TBD, referred to Gwinnett County DOT - Jane LeMaster 770 822-7400.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Sidewalk along Hwy 120 to Governors Avenue	Transportation	Under design. Sidewalk will extend from Buford Highway to Claiborne Drive.
Sidewalks in Howell Glen neighborhood	Transportation	This is not identified in the Sidewalk Plan.
Complete sidewalks down Davenport to link to Shorty Howell Park	Transportation	Majority of this extension is located in unincorporated Gwinnett County. Referred to Gwinnett County DOT – Jane LeMaster 770 822-7400.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Sidewalks on Bromley Rowe & Clairborne Drive to B.B. Harris Elementary	Transportation	Majority of this extension is located in unincorporated Gwinnett County. Referred to Gwinnett County DOT – Jane LeMaster 770 822-7400.
Resurface Hillside Drive NW	Transportation	Referred to Gwinnett County DOT – Jane LeMaster 770 822-7400.
Maintenance of North Berkeley Lake Road	Transportation	Referred to Gwinnett County DOT – Jane LeMaster 770 822-7400.



# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Explore “Buy Local” Programs	Public Information & Marketing	The City engages in a “Local is Good” Campaign. Through social media and traditional outreach methods we promote shop local.
Share information on emergency preparedness	Public Information & Marketing	We will have a future article in Duluth Life and we are also planning on adding a link to articles.
Article about Ingles Shopping Center on Pleasant Hill Road	Public Information & Marketing	This center is owned by Gwinnett Medical Center (GMC) and not the City of Duluth. We will coordinate with GMC as plans are made available.
Big splash about the tearing down of Proctor Square Shopping Center	Public Information & Marketing	This is completed. The video and promotion is on social media. We also have monthly updates on the development to all press.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Educate about where the city limits are	Public Information & Marketing	The City Zoning and Land Use map are linked to our web site showing the City limits. We are exploring other outreach opportunities.
Stronger communication about meeting and agendas	Public Information & Marketing	All meetings are posted on web page, app, weekly e-blast and press. Meetings and minutes are posted regularly.
Promote access to meeting minutes and records	Public Information & Marketing	All meetings are posted on web page, app, weekly e-blast and press. Meetings and minutes are posted regularly.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Stronger communication about improvements outside downtown	Public Information & Marketing	There are many improvement projects and staff is planning a Duluth Life article on CIP improvements outside of the downtown with a link on the web page.
Article about Parks & Recreation fees – how they benefit Duluth	Public Information & Marketing	Duluth Life and the website contain information on the recreation and facility fees. Staff will consider a future article on fees.
More timely updates on redevelopment efforts on website	Public Information & Marketing	We are moving to a monthly press release on the web site. Also, we currently have our CIP project Dashboard information updated each quarter. Visit <a href="http://duluthga.net/departments/planning_and_development/current_projects_and_information/city_projects.php">http://duluthga.net/departments/planning_and_development/current_projects_and_information/city_projects.php</a>

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Explore text messaging technology for event updates and emergency alerts	Public Information & Marketing	Push notifications are available through our App.
Expand social media interaction	Public Information & Marketing	We are utilizing new features (LIVE) that enables all users to improve interaction with social media.
Develop newsletter for Duluth business community	Public Information & Marketing	Passed along to the Economic Development Dept. Staff is developing article that will be included in Duluth Life during calendar year 2017.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Consider hosting “Touch a Truck” event like City of Decatur	Events	We held this event last year and plan on another event in calendar year 2017.
Host Town Hall with Gwinnett Place CID	Events	Under consideration.
Host Town Hall with Gwinnett County Public Library	Events	Under consideration. An event is being discussed with the Duluth Library Branch for early 2017.
Host Town Hall with Gwinnett County Public Schools Board Member	Events	Under consideration.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Inspect North Street	Code Enforcement	This has been passed on to the Code Enforcement Officer and will be part of the neighborhood stabilization plan.
Inspect North Berkeley Lake Road	Code Enforcement	This has been passed on to the Code Enforcement Officer and will be part of the neighborhood stabilization plan.
Adjust street cleaning timing to coincide with Fall leaf drop	Stormwater	Staff is reviewing and coordinating with Gwinnett County DOT street sweeping to determine appropriate scheduling. Street sweeping is tentatively scheduled for Nov/Dec with catch basin cleaning to following in Jan/Feb.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Add a red light at Davenport and Buford Highway	Traffic Management	Will be coordinated with the future Downtown Residential Development.
Add a right turn lane/red light at the Howell Park Subdivision entrance	Traffic Management	The request was forwarded to the Gwinnett County DOT – Jane LeMaster 770 822-7400.
Widening of Abbotts Bridge between Peachtree Parkway and Main Street	Traffic Management	Abbotts Bridge widening is under design from PIB over the Chattahoochee River. Widening Abbotts Bridge to Main Street is not considered viable due to the traffic impact and disruptions to business in downtown.
Add left turn arrow at Peachtree Industrial Boulevard and Rogers Bridge to turn onto Rogers Bridge	Traffic Management	Completed on 10/16.

# QUICK WINS COMMUNITY DEVELOPMENT



Issue/Concern	Area	Staff Response
Add a red light at Rogers Bridge and Main Street	Traffic Management	The City and Gwinnett County will be discussing improvements at this location.
Check the light timing along Peachtree Industrial Boulevard	Traffic Management	The request was forwarded to the Gwinnett County DOT – Jane LeMaster 770 822-7400.
Better signage at the roundabout	Traffic Management	Due to landscaping and vehicle site distance requirements this may be a challenge. City engineer will review request.
Extend timing of lights at Sunset/May and Pleasant Hill	Traffic Management	The request was forwarded to the Gwinnett County DOT - Jane LeMaster 770 822-7400.



# QUICK WINS PARKS & RECREATION



Issue/Concern	Area	Staff Response
Soccer Field Maintenance	Parks & Recreation	The Atlanta Fire United Soccer Association maintains the soccer fields at Scott Hudgens. The Parks Department maintains the Bunten Park soccer fields. Annual sod replacement is scheduled for both parks. Maintenance programs for soccer parks will be reviewed.
Keep waste bag bins full at dog park	Parks & Recreation	Dog waste receptacles are located on the fences. To reduce operational costs as well as develop a recycling initiative, we invite the public to donate plastic grocery bags. Staff will monitor the containers on a daily basis.
Repair water fountain(s) at dog park	Parks & Recreation	A new misting fountain has been installed at the large dog park.

# QUICK WINS PARKS & RECREATION



Issue/Concern	Area	Staff Response
Mosquito control at WP Jones Park	Parks & Recreation	The park is currently treated with mosquito preventative briquettes. Staff will determine if increased treatment is required.
Sanding & repainting of Bunten Rd Park gym floor - accommodate Badminton/Pickleball	Parks & Recreation	Staff will analyze the cost associated with the renovation of the gym floor. Basketball is the primary use and revenue source for the use of the gym.
Better maintenance of park bathrooms	Parks & Recreation	Bathrooms are maintained on a daily basis. Staff to monitor the maintenance schedule.

# QUICK WINS PARKS & RECREATION



Issue/Concern	Area	Staff Response
Improve signage for The Lodge	Parks & Recreation	The entrance sign is lighted and visible. City Engineer will review request.
Repair Rogers Bridge playground	Parks & Recreation	The playground is inspected on a weekly basis. Staff will review inspection reports to determine repairs to playground.
More evening activities for working adults	Parks & Recreation	Staff to review effectiveness of current programs and study the program analysis from the updated Parks and Recreation Master Plan.

# QUICK WINS PARKS & RECREATION



Issue/Concern	Area	Staff Response
Plaque honoring John Rogers in the park	Parks & Recreation	Will take under consideration.
Improve the lighting at Chattahoochee Dog Park	Parks & Recreation	The park closes at dusk. Staff to consider lighting request.
Improve the lighting at River/Pavilions Park/Fields @ Rogers Bridge Road	Parks & Recreation	The park closes at dusk. Staff to consider lighting request.
More timely removal of trash in parks during peak times	Parks & Recreation	Additional manpower will be scheduled during peak times.

# QUICK WINS POLICE DEPARTMENT



Issue/Concern	Area	Staff Response
Patrol Parks more often - Church Street in particular	Police Department	Zone Officers duties have been geared more to patrolling parks and less traffic enforcement.
Patrol Town Green after school	Police Department	Officers are being assigned to patrol Town Green during the evening hours.
Citizens Police Academy alumni engagement/activities	Police Department	Citizens Police Academy (CPA) alumni are currently engaged in our “Virtual Observation Program”, (Citywide Camera System). CPA members volunteer their time to monitor a citywide camera system in an effort to detect any crime or suspicious activity.
Less speed enforcement and more safety patrol/crime prevention	Police Department	Zone Officers duties have been geared more towards patrolling neighborhoods and business and less traffic enforcement.